

Twin Towns Services Club AGM 2020

With COVID taking control of the original AGM date in May, there was much doubt about when, where and how the 2020 AGM would be conducted, remembering the Clubs and Resorts were closed down at great expense for several months.

Following ASIC's extended timeframe, the Board chose to hold the AGM as a face-to-face corporate event rather than a virtual meeting, on 28 July prior to the designated expiry date of 31 July to hold the meeting.

With 161 dedicated members present, the 2020 AGM was completed efficiently in good time. As stated on the night, it was extremely disappointing not to be in the position to offer catering and beverage services to members at the conclusion of the meeting, as is the normal practice. However, our truly dedicated members showed up in force, despite severe COVID restrictions and border traffic issues for the most important event on Twin Towns' calendar.

The business of the meeting being confirmation of the December EGM minutes were adopted, as were the Board Report and Financial Reports, Ordinary Resolutions and Special Resolutions. The elections for three positions were conducted from five nominated members with Bob Loring, Ross O'Leary and Sharon Styman the successful nominees. Mark Day and T (Trevor) Arbon were the unsuccessful candidates.

Mark Day served for over 24 years as a custodian of member assets and was awarded Life Membership for his remarkable achievements in 2016. Mark continues his service as a Director of the Twin Towns Services Community Foundation.

Sharon Styman breaks the 63 year old mould as the first, highly-qualified woman to be elected to the Twin Towns Board and we look forward to a new era in directorship at Twin Towns. I sincerely thank and congratulate all candidates for having the interests of Twin Towns first and foremost.



Twin Towns new Chairman of the Board, Brian Brown.

Members supported the Board recommendation to provide the honour of Life Membership to Pauline Ryan after an amazing and profound service of some 36 years to Club Banora Golf. (See page 2). This award was initiated by another dedicated Club member, Ray Tume, but unfortunately Ray passed away before this award was finalised.

After 39+ years as a Director and 13+ years as Chairman, believing in succession planning for the greater good of the future of Twin Towns, I stood down as Chair as the time was right.

Brian Brown was elected Chairperson by the Board with David Phillips his Deputy. I will stay on in support for a short period with a few projects I would like to see completed.

Twin Towns Clubs and Resorts, with a strong Board and a highly qualified management team, not forgetting great staff and loyal members, has a new direction to continue to grow and diversify for the next generation of members of this great Club.

I still look forward to catching up with members around our Clubs and Resorts.

Stay healthy.

Michael Fraser

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TWIN TOWNS SPORTING & SOCIAL

CLUBNEWS 

Life Member Pauline Ryan

At the Twin Towns AGM last month, members voted unanimously to approve the recommendation of Life Membership for long term, hard-working Club Banora golfer, Pauline Ryan.

Pauline was born and raised on a dairy farm in Lismore, later moving to Casino after she married, and then to Tweed Heads, where she worked at the Tweed Daily News. Back then the newspaper premises were located in Stuart Street, where Mantra Twin Towns stands today. Consequently, Pauline has vast knowledge of much of the Club's early history.

Pauline joined Twin Towns in 1984 as a Foundation Member of Twin Towns Services Golf Club. She worked on Ladies committees in the '80s and after a break due to illness, returned to the committee in 1990 and was appointed the role of Captain in 1992.

Pauline has vivid memories of the course in the early years and during her captaincy, she ran many junior tournaments, with Adam Scott the inaugural tournament winner and Jason Day also playing at Club Banora.

'Chook Runs', organising cards and handicapping were the weekly norm for Pauline back then. When the structure of the Golf Club changed in 2012 to management committees, Pauline became part of the Ladies sub-committee.



Twin Towns newest Life Member, Pauline Ryan, with outgoing Board Chairman Michael Fraser, who tendered his resignation at the AGM.

Pauline has played golf far and wide, winning the Club Championship five times, and with her old mate, the late Joyce Flanagan, won the foursome championship 13 times. She has always been behind the scenes, involved in operations, entertainment, decorating rooms and generally, all things golf.

Board Chairman Michael Fraser said Pauline is an amazing and humble lady, who has always put the Club, and its golfing members, before herself.

"On behalf of the Twin Towns Board of Directors, I congratulate Pauline on receiving this honour and thank her for all she has achieved.

"She has dedicated more than 36 years to ladies golf and during this time, has never wavered in her willingness to go above and beyond for her fellow Club members," said Michael.



Newly elected RSL Sub-Branch President, John Griffin

New RSL Sub-Branch President

The Annual General Meeting of the Tweed Heads and Coolangatta RSL Sub-Branch Inc saw changes made to the Executive, as Joe Russell decided to retire from the position of President, a position that he had held for the past 14 years.

The newly elected President is Dr John Griffin, who has been Secretary alongside Joe Russell for the tenure of his presidency. John is a former Naval Reserve Officer, a Board Director of Twin Towns Services Club and a Life Member. He is also a Life Member of the Returned and Services League of Australia.

At the meeting, Norm Henstridge, a former Army Reserve Officer, was elected to the position of Secretary. Ronda Rose was re-elected as Treasurer and Dave Bell, Max Greber, Bruce Loynes and Geoff Partridge were re-elected to the committee.



Norm Henstridge takes up the role of Secretary of the Sub-Branch

Don't be a COVIDIOT!

To say the role of Twin Towns COVID-19 Marshalls has been challenging is an understatement. Spare a thought for them. They're just doing their job.

As members and visitors are no doubt aware, the Coronavirus pandemic has significantly impacted our community. Tourism and hospitality venues across Australia, including Twin Towns and Mantra Twin Towns, have been forced to implement a raft of changes to address health and safety issues.

Since Twin Towns reopened on 1 June after nine weeks of closure, management and staff have worked tirelessly to ensure compliance with an everchanging set of rules and regulations that impact our operating environment and procedures.

Whilst we cope with unpredictable changes to patron capacities, almost on a weekly basis, some of the strictest rules around social distancing have been in force from the outset, e.g. one person per four square metres, being seated whilst in the venue and groups of people being at least four metres apart. Recording of contact details for every person who enters the Club is mandatory and Twin Towns also conducts temperature checks to increase patron safety.

Twin Towns has numerous COVID-19 Marshalls working throughout the Clubs, easily identifiable by their high-vis vests. Their main role is to ensure social distancing requirements are met and patrons are seated while they're at the Club. They also ensure compliance with Twin Towns 'Conditions of Entry', signage is in place and regular cleaning and sanitisation is undertaken at regular intervals.

In the first few weeks of July, restrictions were lighter but when more rigid rules were introduced mid-month, things got much tougher for the Marshalls.

To say the role of Twin Towns COVID-19 Marshalls has been challenging is an understatement. Whilst the majority of club-goers acknowledge the importance of these new rules in the interests of controlling the spread of the virus, there are the exceptions – the COVIDIOTS.

Our Marshalls have been verbally and physically abused, sworn at and ridiculed, making "just doing their jobs" a stressful experience. Some days, it's a never-ending battle to ensure people socially distance and record numbers of security incidents have arisen from people flouting the rules.

There are very important reasons our COVID-19 Marshalls are in place.

Firstly, to ensure the health and safety of patrons. Secondly, to avoid a significant fine because patrons are not adhering to mandatory social distancing regulations. And thirdly, endangering other people in the Club by not social distancing is not on! It could cause loss of life or serious illness, and loss of jobs and income for staff if the Club is forced to close.

If you don't agree with social distancing regulations or any other rule in place within the Club, don't come. Stay at home. Otherwise, PLEASE show respect for those charged with the job of keeping people socially distanced, and keeping the peace as well.

So next time you visit the Club, look out for the COVID-19 Marshalls and be sure to tell them how much you appreciate the job they're doing. Chances are, they've had a rough day.



Twin Towns COVID-19 Marshall, Supervisor Gena Kennedy





When **SIZE** matters

When it comes to screen size for live sports, bigger is always better!

Twin Towns has upped the ante on big screens with a new MEGA SCREEN at 1st on Wharf Tavern, a giant 5.4-metre-wide by 2-metre-high centrepiece that will command your attention from the moment you step through the doors.

The screen comes from ULA Group, the Gold Coast company that installed the giant screen on the exterior of Twin Towns and the experts when it comes to creating the wow factor!

The ultra-high definition screen is the first of its kind in New South Wales, with cutting-edge, 4K technology and superior image quality.

Twin Towns Operations & Production Manager Lachlan Donaldson said they had been searching for the best product on the market to install at 1st on Wharf, and found it.

“Our goal was to provide a unique experience, enhancing the great atmosphere we already have in the Tavern and taking the excitement of watching sports to the next level.

“Once the screen went live for the first time, everyone in the room was blown away! The image quality is superb and the colours and content look unreal.”

Next time you visit Twin Towns, head down to 1st on Wharf Tavern on the ground level and check out the mega screen. You won't miss it!



RINGSIDE SEATS FOR HORN vs TSZYU

The biggest event on Australia's 2020 boxing calendar between Horn and Tszyu is on Wednesday 26 August at 7pm and Twin Towns gives you the chance to secure your place at 1st on Wharf Tavern to watch the fight.

With venue capacities and social distancing requirements likely to wreak havoc for those wanting to see the fight this year, 1st on Wharf Tavern has jumped in early to offer the solution for those quick enough to secure a ticket. Room capacity will be limited to just 80 unallocated seats to ensure it's an enjoyable night out for all.

1st on Wharf has a multitude of screens so there's perfect viewing for everyone and of course there is the opportunity to see it unfold on the new mega-screen.

Feel like you're sitting ringside! Call NOW on 1800 014 014, go to the [website](#) or book on the Twin Towns App.

Tickets are \$20 and include a handle of beer, glass of wine or a soft drink if you're the designated driver.

Next level dining at Harbour Fresh and Gusti d'Italia

Some things may have changed around the Clubs but one thing stays the same - the exceptional food and service at Harbour Fresh and Gusti d'Italia at Twin Towns.

This month, chefs at Harbour Fresh and Gusti d'Italia have created some special dishes to take your dining experience at Twin Towns to next level.

Prices listed below are for members. If you're not a member, add \$2.

Try the **South Australian Pacific oysters** served with rocket, parmesan and cream. At just \$20 for 7 or \$27 for 10, they're perfect to enjoy as an entrée or share with a friend over a cold glass of Seppelt Fleur de Lys Sparkling from Victoria at \$6.50.

Continuing the seafood theme are Japanese-style, **light and crispy Tempura garlic prawns**, served with a soba noodle salad and wasabi mayo, for \$18. Team this up with a glass of 821 South Sauvignon Blanc from Marlborough, NZ at \$7.50.

Chefs got their creative juices flowing to come up with the **Chorizo, haloumi and smoked paprika prawn skewers**, served atop a delicious lemon thyme risotto cake and drizzled with

a citrus butter sauce. This main is great value at \$25 and try teaming it up with a St Huberts 'The Stag' Pinot Noir from Victoria at \$8.50.

The final one is for the lamb lovers! **Pistachio herb-crusted lamb rack** served on a bed of creamy mash with sautéed greens and rosemary-mustard jus for \$45. For a perfect match, enjoy this dish with a glass of Lindeman's Bin 45 Cabernet Sauvignon from SE Australia at \$6.50.

As well as the specials, Harbour Fresh and Gusti d'Italia are serving a menu that rolls the essence of each restaurant – classic Italian and sumptuous seafood – into one complete dining experience.

Both restaurants open Fridays and Saturdays from 11.30am to 2pm for lunch and 5.30pm to 9pm for dinner.

[Click here for the menu](#)

Use your
DINING DEALS
to downsize your bill
at Harbour Fresh &
Gusti d'Italia.
Ask our friendly
staff for details.



South Australian Pacific oysters



Pistachio herb-crusted lamb rack



Cheers to good news on drinks

From 1 August, excise tax on alcoholic beverages increased, as is the case each year. However, Twin Towns' suppliers - Lion, CUB, Asahi and Diageo - all advised their prices will not increase this year due to the tough economic conditions currently affecting pubs and clubs across Australia.

Twin Towns decided to pass on the savings to members and visitors, and prices for these beverage products will not increase this year. This applies at all three Clubs - Twin Towns (including 1st on Wharf Tavern), Club Banora and Twin Towns Juniors.

Happy Hour \$10 jugs have been a huge hit and this easy-on-the-wallet, members only special is likely to stick around for at least the next six months or so.

Get a \$10 jug to share with your mates, seven days a week, from 4pm to 6pm at Twin Towns, 1st on Wharf Tavern, Club Banora and Juniors. They come in a choice of three of the Clubs' most popular drops - Twinnies Crisp Lager, Iron Jack Crisp Lager or XXXX Gold.

The popular members-only takeaway special is also set to continue. Members can pick up a take-home six pack of TED, Tooheys New, Hahn Premium Light, Tooheys Old or XXXX Gold at the rock bottom price of just \$12.95.

If wine's more your style, take home two bottles of Wolf Blass Red Label Sauvignon Blanc or Shiraz for just \$12.95. Mix it up if you like and get one Sav Blanc and one Shiraz - the choice is yours.

To pick up your take-home six pack or wine special, just head to the bar at 1st on Wharf Tavern, Club Banora or Twin Towns Juniors.

If you're not a member, join now and start saving. The cost of your membership, just \$16.50, will be covered by just a few purchases. Head to www.twintowns.com.au/membership or call into the Membership Desk when you next visit the Club.

EXCLUSIVE BEVERAGE OFFER

GET A SIX PACK OR 2 BOTTLES OF WINE FOR JUST **\$12.95**

*Conditions apply

AVAILABLE AT: 1ST ON WHARF, CLUB BANORA & JUNIORS

MEMBERS ONLY

\$10 JUGS

HAPPY HOUR

4PM - 6PM EVERY DAY

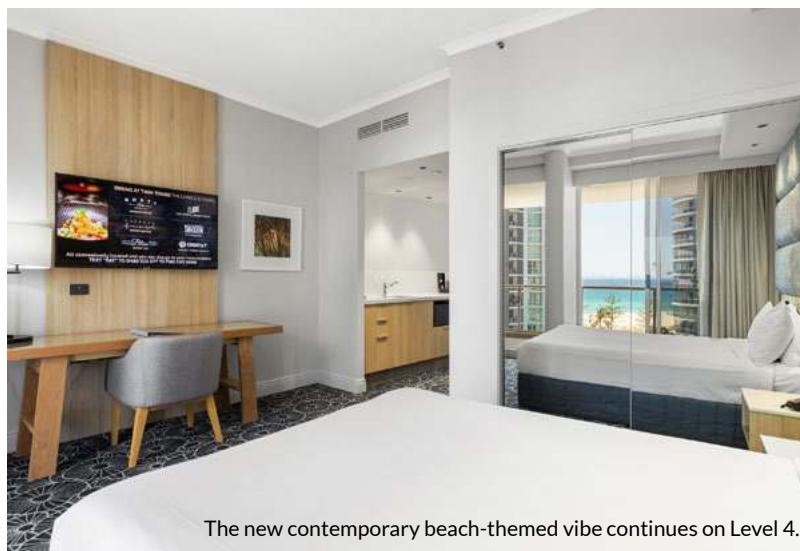
SHARE A REFRESHING JUG OF ICY COLD BEER WITH YOUR MATES

Twin Towns CLUBS + RESORTS CLUB BANORA JUNIORS

Twin Towns promotes and supports drinking responsibly

More makeovers for Mantra

Stage 2 of hotel room refurbishments at Mantra Twin Towns commences in October and is scheduled for completion mid-December 2020.



The new contemporary beach-themed vibe continues on Level 4.

Level 4 is next in line to receive a full makeover, after the Level 5 refurbishment was completed last year. All 24 rooms and hallways will undergo a stylish transformation, continuing the contemporary beach-themed vibe introduced in the foyer, Signatures and Level 5 rooms.

The décor will feature a 'Hampton's style' coastal colour palette, with neutral tones and natural timbers and textures. The design complements the resort's spectacular views and location, just a few minutes' walk to famous Southern Gold Coast beaches.

The rooms will be fitted with new carpet, curtains, light fittings, mirrored wardrobes, TV wall panels, stone benchtops and cabinetry in kitchenettes, showers, built-in bed heads and side tables. Refurbishment of the three lifts at Mantra Twin Towns has been brought forward and will be completed by the September school holidays.

As was the case last time around, a local army of carpenters, cabinetmakers, electricians, plumbers, plasterers, painters and tilers will be required to carry out the massive fit-out. The Board is pleased to have the opportunity to award weeks of ongoing work to a local building company and their tradies.

MANTRA FLASH SALE

Now is the perfect time to spend a night or two at Mantra Twin Towns, with discounted rooms on sale. Book from now until 30 September for stays right up to Christmas Eve, Thursday 24 December 2020.

The discounted room rate includes breakfast, which can save you up to \$30 per person per day. It also includes daily room servicing and 1GB of internet during your stay.

While you're inhouse, you have seven dining outlets, eight bars, TAB and Keno, right on your doorstep at Twin Towns. Enjoy a drink beside one of the cosy fireplaces on the Harbour Balcony and finish the night with a take-away pizza from Flame Pizzeria to enjoy back in your room.

Mantra Twin Towns is also just a few minutes stroll to golden beaches, Jack Evans Boat Harbour, local shops, cafes and restaurants.

Make the most of the current special and start planning your stay. To book, call 1800 19 20 20 or email twintowns.res@mantra.com.au

[CLICK HERE TO BOOK](#)



DELUXE KING SUITE ROOM



CONNECTED TO TWIN TOWNS



STROLL TO THE BEACH



mantra twin towns COOLANGATTA

Escape

SAND, SURF, SUNSHINE & SO MUCH MORE!

FLASH SALE

HOTEL TWIN ROOM
\$119

DELUXE KING SUITE
\$149

per night (Sun-Fri)
2 night minimum

INCLUDES
Breakfast daily per person
1GB of internet

*Conditions apply

Next time you visit Twin Towns, stroll into Breezes Bar & Lounge at Twin Towns for a relaxing drink in luxury surrounds.

Breezes in the heart of Twin Towns

The beverage list at Breezes is a sight to behold and if you fancy something a little more stylish, you've come to the right place. There's a great selection of famous brands of champagne, as well as premium reds and whites by the glass or bottle.

Top shelf spirits line every crystal shelf in Breezes, with some drops guaranteed to soothe the souls of those who take their liquor seriously.

Then, there's the cocktails! Sweet or dry, creamy, dreamy, delicious or downright decadent! From Margaritas, Martinis and Mojitos to Frangelicos, Fireballs or Frosties, whether you're a cocktail connoisseur, a novice or even a non-drinker, there's one with your name on it at Breezes.

Breezes Bar & Lounge opens Friday and Saturday from 3pm until late. Dress code applies so dress it up a little for a night out.



BREEZES
BAR & LOUNGE

crowdDJ's a crowd pleaser

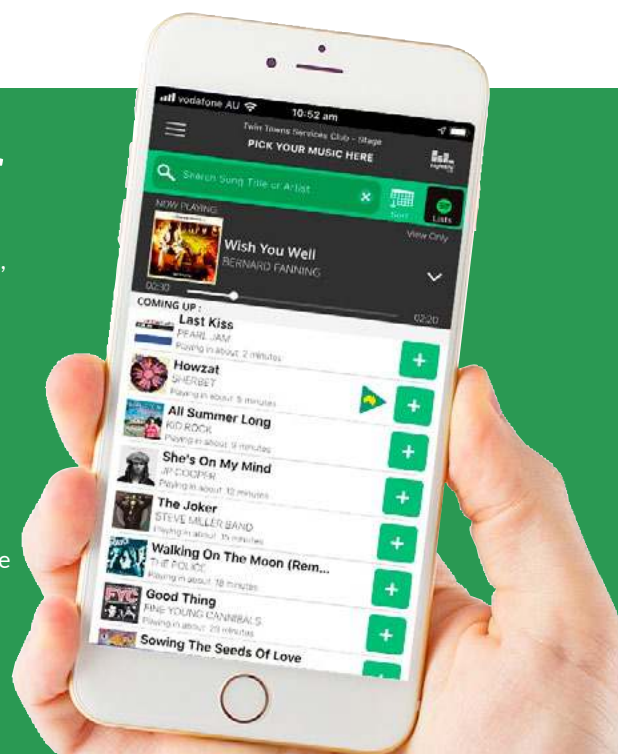
Once upon a time, a big night out was one spent huddled around a jukebox at the local pub or milk bar. All your friends would be there, and for just a few coins, you could listen to your favourite songs.

Fast forward to 2020 and the jukebox has made a revolutionary comeback. This time, it's called crowdDJ and it's a 'virtual' jukebox.

crowdDJ uses cloud-based technology to tap into Spotify's live playlists. If you, like millions of music-lovers around the world, are a Spotify fan, you'd know your favourite songs from popular and emerging artists are at your fingertips with this app.

Next time you're planning a visit to Twin Towns, make sure you have the crowdDJ app downloaded to your phone. Then, you can listen to some of the music you love while you're sitting and relaxing with a drink or a coffee at the Club.

You'll find crowdDJ at The Stage at Twin Towns.





Terranora Netball Club Juniors, powered by Twin Towns

Powered by Twin Towns

For decades, Twin Towns has been a strong supporter of junior sport, lending a helping hand to local clubs including rugby league, union and touch footy, tennis, nippers and netball, to name just a few.

Recently, the Board decided to purchase 1,500 t-shirts which are now being distributed to local juniors to wear on competition and training days. Amongst this year's recipients of funding and t-shirts was the Terranora Netball Club.

Vice President, Renai Walton, said the new 'Powered by Twin Towns' t-shirts would be worn by junior netballers aged from 7 to 17 years.

"Not only did we receive a donation from Twin Towns this year, we also received 100 of the new t-shirts.

"We're a not-for-profit community club run by a team of volunteers and we do all we can to ensure all our junior players, regardless of their economic circumstances, have the opportunity to get on the court, in uniform, and enjoy the sport.

"We used the donation from Twin Towns to purchase a raffle prize - accommodation at Mantra Twin Towns. The proceeds from our raffle will go towards uniforms, prizes, trophies and other club necessities.

"Our committee decided it was a great way to also give back to the Club by purchasing an accommodation voucher as our major prize," said Renai.

Donations to local junior sporting clubs are only possible because of the ongoing patronage and support of Twin Towns' members. So if you're a member, be proud of the role you play in supporting junior sport and kids across the Tweed.

VALE Douglas (Doug) Neil 1946-2020

Honorary Member of Twin Towns Triathlon Club

As described in his eulogy, Doug Neil was aptly described as a 'Legend', after his lifetime contribution to sport and his community.

Growing up in Sydney, Doug was involved in most forms of sport. As a champion springboard diver, he was expected to be a good chance at a medal at the 1962 British Empire and Commonwealth Games. Unfortunately, he withdrew from competition just 10 months before the Games due to the long commute to get to training and then back to school each day.

Doug was conscripted as a National Serviceman and went into the Army as a chef, serving in Vietnam. He soon discovered, however, that being a chef didn't excuse him from regular army field duties.

Upon his return, Doug moved to Tweed and spent 30 years as an Engineer at Tweed Shire Council until his retirement at the age of 55.

Doug became a member of Twin Towns Services Club in early 1970. In 1989, Triathlons were a new form of athletics and Doug commenced the Twin Towns Triathlon Club, initially as a challenge with a few mates.

Doug's enthusiasm and commitment saw the Twin Towns Tri Club grow to become one of the largest, most highly regarded clubs in NSW, possibly Australia. Since its inception, over 1,800 people have completed their course and in total, more than 40,000 individual circuits have been completed.

The Tri Club is now extremely well managed by a dedicated volunteer committee who follow Doug's ground rules from all those years ago.

The Board and Management extend their sincere condolences to Honorary Tri Club member Doug Neil's family. Doug will certainly be remembered and missed by all who knew him.

